



Hearth Childcare

Childcare in the comfort of your home.

Professional Partnership & Induction Pack

Their home. Their routine. Their world.

Warm, reliable childcare in your child's own home, where they can play, explore and simply be themselves.

For children from 6 months onwards.

Service areas: East Bristol & South Gloucestershire (Kingswood, Hanham, Warmley and Longwell Green). Further afield considered depending on the day, time and realistic travel time.

Experience	Qualifications	Checks
Over 6 Years of Early Years Experience Deputy Room Lead Specialist School Experience	Level 3 Childcare Level 2 Health & Social Care Paediatric First Aid	Enhanced DBS on the Update Service Extensive Professional Training Full Training Tracker available on request

Email: hearthchildcare@gmail.com

Website: www.hearthchildcare.co.uk

This Professional Induction Pack is for parents and professionals who may wish to work with or refer families to Hearth Childcare.

About Hearth Childcare

Hearth Childcare provides personalised, one-to-one childcare in the child's own home. The name Hearth comes from the traditional heart of the home – a place of warmth, comfort and belonging. That feeling is at the centre of everything I offer: warm, dependable care that brings familiarity and security into your child's everyday world.

The Story Behind Hearth

My experience began in busy nursery environments, where I naturally became someone children and colleagues could turn to during overwhelming moments. As a Deputy Room Lead I developed a calm, reassuring approach and built strong, trusting relationships with children, parents and the wider team. I later gained specialist school experience supporting children with additional needs. Over time I realised I wanted to use these strengths in a more personal form of childcare – giving each child my full attention, patience and care in the comfort of their own home.

The Safe Person Approach

Every child needs a Safe Person – someone they can trust, who takes the time to understand them and helps them feel safe enough to be themselves. I believe children learn, grow and explore best when they feel secure first.

Building genuine connection is at the heart of my approach.

Behaviour is communication

Rather than simply correcting behaviour, I look at what a child may be trying to communicate – whether they are overwhelmed, frustrated, worried, tired or need extra support. I respond with calm, patience and understanding, helping children feel heard while gently supporting them through difficult moments. The result is a child who feels safe, understood and confident enough to explore, learn and grow at their own pace.

Who I Support

Hearth Childcare is for all children. Whether your child is confident and outgoing, quiet and sensitive, full of energy, or needs additional support, I take the time to understand who they are, what they enjoy, and what helps them feel comfortable. Care can support children with:

- Building confidence and independence
- Managing big emotions and overwhelm
- Navigating transitions and changes
- Developing social and learning confidence
- Following gentle routines and structure
- Having the freedom to play, explore and enjoy their interests

Alongside Early Years experience, I have experience supporting children with SEN and additional needs. Where a child has specific medical, developmental or additional needs, these are discussed with the family beforehand to ensure I can safely and appropriately provide the required support.

Services & Pricing

Flexible, personalised childcare shaped around your family and your child. All rates are fully inclusive – no extra travel, resource or mileage charges.

Hearth Family Start – Complimentary Introductory Session

A free one-hour session in your child's home (with a parent or guardian present) before any paid childcare begins. We get to know your child, explore my care approach, review home routines and important information (allergies, safety, emergencies). This ensures everyone feels confident and settled before paid sessions start.

Hearth Day Childcare (School Holidays)

Weekdays 8am–5pm | Calm, personalised care in your child's own home.

Session	Duration	Price
Full Day	Up to 9 hrs	£155
Half Day	Up to 4 hrs	£70
Shorter sessions	From 2 hours (under 7 hrs)	£18 per hour

Hearth Evening & Weekend Childcare

Reliable care outside the usual working day, in your child's own home.

Session	Duration	Price
Full Evening	5pm–10pm (up to 5 hrs)	£90
Extended Weekend Fri & Sat	5pm–11pm (up to 6 hrs)	£110
Shorter sessions	From 2 hours (under 5 hrs)	£20 per hour

Availability notes: Saturdays availability is on an every other Saturday basis (full day possible). School holidays offer greater daytime.

Flexibility: Booking requests are subject to confirmation including availability and realistic travel time.

Service area: East Bristol & South Gloucestershire (Kingswood, Hanham, Warmley, Longwell Green). Further afield considered depending on day, time and travel.

Booking & Payment: Bookings are made through the online booking system on the website (normally at least 24 hours in advance).

Payment is taken securely online and the booking is confirmed once payment is received.

Cancellation policy: more than 48 hours – full refund; 24–48 hours – up to 50% may be retained; less than 24 hours / no-show – a charge may apply depending on circumstances.

Qualifications, Experience & Safeguarding

I welcome conversations with local childminders, nursery managers and other professionals who would like to explore working alongside Hearth Childcare. Please get in touch — I'd be happy to discuss how we might support families together.
Email: hearthchildcare@gmail.com

Professional Profile

- Level 3 Childcare Qualification (completed through apprenticeship while working in nursery)
- Level 2 Health & Social Care
- Paediatric First Aid (PFA) certified
- Enhanced DBS checked and registered on the Update Service
- Deputy Room Lead experience in nursery settings
- SEN-focused experience and training, including work in a specialist school environment
- Over six years of Early Years practice with strong relationships across children, parents and colleagues

I continue to work alongside my role in a school, bringing current knowledge into home-based childcare.

Safeguarding & Professional Standards

The safety and wellbeing of children is always the priority. Hearth Childcare follows clear safeguarding procedures, handles personal information in line with UK data protection law, and maintains open communication with parents.

Full Terms & Conditions, Privacy Policy and Safeguarding Policy are available on the website.

Working in Partnership

Hearth Childcare welcomes collaboration with local childminders, nurseries, children's centres, and any other professionals. Partnership can take many forms:

- Referral partnerships — when a family needs in-home care (evenings, weekends, holidays, or one-to-one support) that complements group settings.
- Holiday & overflow cover — reliable in-home care when nursery places are full or during school holidays.
- SEN & additional needs support — families seeking a calm, experienced practitioner who understands regulation, transitions and individual needs.
- Transition support — helping children settle or move between settings with consistent, trusted care.
- Mutual professional respect — sharing best practice and putting the child's needs first

Parents and partners can have peace of mind knowing their child is not simply being supervised, but is being cared for, understood and supported as an individual.

How to Get Started

1. Request a Hearth Family Start

Visit the website and request your complimentary introductory session. You will complete the "Getting to Know Your Child" form at the same time.

2. Confirmation

I review the details, check availability and travel, then confirm the Family Start booking.

3. Meet in your home

We meet for one hour with a parent/guardian present. Your child begins to get to know me in a relaxed, supported environment and we go through practical and care details together.

4. Book paid sessions

Once everyone is comfortable, you can book Day, Evening or Weekend care through the online system.

Kind Words

"Thank you for all of your hard work, care and support for Oliver. He really likes you and talks about you lots at home."

— Parent of a 2-year-old

"You're such an Inspiration."

— Colleague

Contact & Connect

Email:

hearthchildcare@gmail.com

Website & Online Booking:

www.hearthchildcare.co.uk

Service Area

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(Kingswood • Hanham • Warmley • Longwell Green)

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Hearth Parent Community

Private WhatsApp group for families — updates, availability notices and useful information (link available on the website after booking).

Thank you for taking the time to learn about Hearth Childcare.

I look forward to the possibility of working with you and supporting the children and families in our community.

Warm regards,

Hearth Childcare

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